



Rear Hatch Trim Panel Is Loose or Falls Off

SYMPTOM

The rear hatch trim panel is loose or falls off.

PROBABLE CAUSE

The retaining clips do not have enough grip.

CORRECTIVE ACTION

Replace the three upper clips on the panel with new clips.

PARTS INFORMATION

Pillar Clip Trim (3 required):
P/N 91560-S84-A11, H/C 5454970

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 857108

Flat Rate Time: 0.2 hour

Failed Part: P/N 91560-S84-A01
H/C 5454962

Defect Code: 011

Contention Code: A02

Template ID: 03-050A

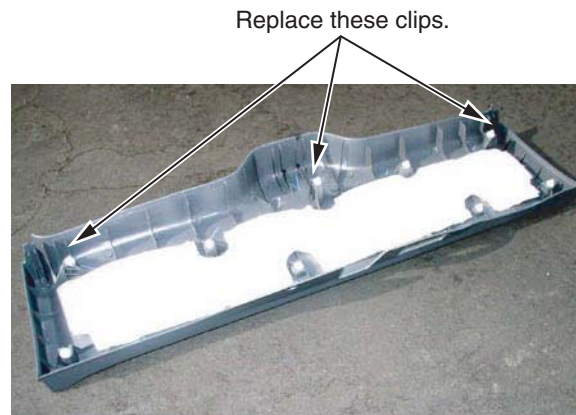
Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

REPAIR PROCEDURE

1. Open the hatch, then remove the screw clip and the pull pocket (see page 20-63 of the 2003 Element Service Manual).
2. Remove the trim panel assembly by pulling down from one side to the other, making sure you do not damage the panel or the clips.

3. Remove the three upper clips, and install three new clips.



4. Reinstall all removed parts.



CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.